

## DEPARTMENT OF THE NAVY NAVAL HEALTH CLINIC ANNAPOLIS MARYLAND 21402-5050

5041 Ser 00F0/555 December 5, 2012

Dear Naval Health Clinic Annapolis and Branch Health Clinic Patients at Earle, Lakehurst, Mechanicsburg, and Philadelphia:

Subj: CLINIC SATISFACTION SURVEY

The Naval Health Clinic Annapolis is scheduled for its triennial Medical Inspector General inspection from 7 through 14 November 2012. The inspection team will be on-site to gauge our compliance with important programs specific to the military and civilian populations served at Annapolis. Most importantly, this is an easy method for conveying your concerns and compliments.

The Medical Inspector General has developed a beneficiary survey that can be completed on-line, and will help in assessing your satisfaction with the care you receive at our clinics. While I realize that this is a very busy time of year, I value your feedback and would greatly appreciate about ten minutes of your time in completing the survey. The survey can be accessed via the following link:

https://www.research.net/s/NHC Annapolis Beneficiary Survey

Please complete the survey by 10 December so that it may be included in the review.

If desired and appropriate, interested beneficiaries may contact the inspection team at 1-301-295-9009, or at <a href="InspectionTeam.MEDIG@med.navy.mil">InspectionTeam.MEDIG@med.navy.mil</a> prior to and during the scheduled inspection period.

Thank you in advance for your participation, and from the entire staff of Naval Health Clinic Annapolis, we wish you a happy and safe holiday season.

Sincerely,

M. S. MOELLER

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